

1. General Information

- 1.1 All our deliveries and services, in particular deliveries and services on the basis of a purchase Contract (*Kaufvertrag*), a Contract dealing with the supply of movable things to be produced or manufactured (*Werklieferungsvertrag*), or a Contract for works and services (*Werkvertrag*), including installation, assembly, and other services as well as consultations and other ancillary services (hereinafter "**Delivery/Deliveries**") will be exclusively executed under these General Terms and Conditions (hereinafter "**Delivery Terms**"). We do not accept any terms of the customer (hereinafter "**Customer**") which deviate from or amend these Delivery Terms or any statutory provisions, unless we have explicitly consented to their applicability in writing. Even if we have not expressly rejected such terms of the Customer after having received them or have executed any Deliveries without reservation, we do not accept any such terms.
- 1.2 A "**Consumer**" within the meaning of these Delivery Terms is, in accordance with Sec. 13 German Civil Code (*BGB*) every natural person who enters into a legal transaction for a purpose that is outside his trade, business or profession. An "**Entrepreneur**" within the meaning of these Delivery Terms is, in accordance with Sec. 14 German Civil Code (*BGB*), means a natural or legal person or a partnership with legal personality who or which, when entering into a legal transaction, acts in exercise of his or its trade, business or profession.
- 1.3 For Entrepreneurs, the following shall apply in addition: Within the scope of an ongoing business relationship, these Delivery Terms shall also apply to all our future Deliveries to the Customer.

2. Offers and Conclusion of Contract, Form, Revocation Right in Case of a Distance Contract with a Consumer

- 2.1 Our offers are always made without engagement and are non-binding. A contract with the Customer (hereinafter "**Contract**") shall only come into effect by an order of the Customer and our written order confirmation or upon the rendering of the Delivery.
- 2.2 We may accept an order by the Customer within two weeks following its submission. Until the expiration of this delay, orders are binding for the Customer. Our silence does not allow the Customer to trust in the conclusion of Contract. For Entrepreneurs, the following shall apply in addition: Should the Customer receive our order confirmation late, he shall inform us about it without undue delay.
- 2.3 Should these Delivery Terms require the written form, text form within the meaning of Sec. 126 b German Civil Code (*BGB*) (e.g. fax or e-mail) suffices to comply with the written form requirement. This shall also apply to any other written form requirements contained in any other integral parts of the Contract, unless otherwise agreed upon.
- 2.4 For Entrepreneurs, the following shall apply in addition: Any commercial terms shall be construed in accordance with the Incoterms applicable at the time of the conclusion of Contract.
- 2.5 For Consumers, the following shall apply in addition: Should the Consumer have a revocation right, the Consumer shall, upon execution of the revocation right, bear the usual costs of the return shipment, if the merchandise delivered corresponds to the merchandise ordered and if the price of the merchandise to be sent back does not exceed an amount of 40 Euros, or if, where the price is higher, the Consumer has not yet rendered consideration or made an agreed partial payment at the time of the revocation; in all other cases of revocation we shall bear the costs of the return shipment.
- 2.6 **Only for Consumers: Revocation Instruction; applies only in case of a distance Contract pursuant to Sec. 312 b German Civil Code (*BGB*), i. e. conclusion of the Contract solely by the use of means of distance communication, such as fax, e-mail, etc.):**

Revocation Instruction

Right of revocation

You may declare the revocation of your contractual declaration within a period of 14 days in text form (e.g. letter, fax, e-mail) without giving any reasons or - if you have received the merchandise prior to the lapse of time - by returning the merchandise. The period commences upon the receipt of these instructions in text form but not before the reception of the merchandise by the recipient (in case of a recurrent delivery of similar goods not prior to the first partial deli-

very) and also not before we have complied with our obligation to provide information pursuant to Article 246 Sec. 2 in connection with Sec. 1 Subsec. 1 and 2 Introductory Law to the German Civil Code (*EGBGB*). The time-limit shall be deemed to be observed by the timely dispatch of the declaration of revocation or the return shipment. The revocation is to be addressed to: Solarwatt GmbH, Maria-Reiche-Straße 2a, 01109 Dresden, Germany; email: info@solarwatt.de; Fax: +49(0)351-8895111.

Consequences of Revocation

In case of a valid revocation, all mutually received performances as well as emoluments taken (e.g. interest), if applicable, are to be restituted by either side. If you are unable or partially unable to reconstitute the performance received as well as emoluments taken (e.g. benefits of use) to us or if you can only return it in a deteriorated condition, then you have to insofar compensate for its value. You only have to compensate for a deterioration of the merchandise and emoluments taken as far as the emoluments taken or the deterioration is due to a handling of the merchandise exceeding an inspection of its qualities and mode of operation. "Inspection of its qualities and mode of operation" means the testing and putting the respective merchandise to its intended use, as it is possible and common in a retail store. Merchandises which can be shipped by parcel are to be returned at our risk. You are obliged to bear the usual costs of the return shipment, if the merchandise delivered corresponds to the merchandise ordered, and if the price of the merchandise to be sent back does not exceed an amount of 40 Euros or if, where the price of the merchandise is higher, you have not yet rendered consideration or made an agreed partial payment at the time of the revocation. In all other cases, the return shipment for you is free of charge. Merchandises that cannot be shipped by parcel will be picked up. Any duty to reimburse payments must be complied with within 30 days. The deadline starts with the dispatch of your cancellation request or the merchandise; for us it starts upon its reception.

End of Revocation Instruction

3. Acceptance

- 3.1 Deliveries only require acceptance if it has been expressly agreed upon or if is required by statutory provisions.
- 3.2 The Customer shall bear the costs of the acceptance.
- 3.3 Unless otherwise agreed upon, acceptance must be conducted within two weeks following the announcement of the readiness for acceptance.
- 3.4 The Customer may not refuse acceptance due to irrelevant defects.
- 3.5 For Entrepreneurs, the following shall apply in addition: Should the Customer fail to carry out an agreed acceptance which has to take place prior to the shipment without undue delay after the announcement of the readiness for acceptance, we shall have the right to dispatch the Delivery without acceptance or to store it at the expense and risk of the Consumer and to charge it to him as delivered.

4. Transfer of Risk, Execution of Delivery, Delivery Dates

- 4.1 Risk shall pass to the Customer upon selection of the goods and the announcement of the readiness for shipment, but at the latest when the goods leave the factory. By way of derogation from this, in case of a sale by delivery to a place other than the place of performance and if the Customer is a Consumer, risk shall pass upon handing over. In addition, risk passes to the Customer if the Customer is delayed in accepting the goods.
- 4.2 Unless otherwise agreed upon, we determine the shipment route and means of shipment as well as the carrier and forwarder.
- 4.3 For Entrepreneurs, the following shall apply in addition: Our delivery obligations shall be subject to the correct and punctual deliveries by our own suppliers. For Consumers, the following shall apply in addition: We shall have the right to revoke the Contract if we have concluded a matching cover transaction with a supplier in order to cover the Delivery to the Customer and if the supplier has failed us, unless we are at fault for the impediment to performance.
- 4.4 The compliance with the agreed delivery dates requires the clarification of all technical questions, the timely reception of all documents, permits, and clearances to be delivered by the Customer as well as the compliance with the agreed payment terms and any other obliga-

- tions of the Customer. Should the Customer fail to fully or timely meet one of these conditions, the delivery delays shall be extended accordingly.
- 4.5 The agreed delivery dates are deemed to be complied with upon announcement of the readiness for dispatch; this also applies if deliveries cannot be shipped in due time without our fault.
 - 4.6 For Entrepreneurs, the following shall apply in addition: If we have agreed upon collection by the Customer, a Delivery which has been reported ready for shipment as provided in the Contract must be collected without undue delay, otherwise we shall be entitled to ship it at Customer's expense and risk at our own choice and to charge it as delivered.
 - 4.7 If we have to store goods after the announcement of the readiness for shipment to the Customer because the Customer requests the Delivery to be shipped more than one week later or because the shipment is delayed by more than one week for any other reason the Customer is at fault for, we shall be entitled to charge the Customer storage charges for each commenced day of storage in the amount of 0.025 % of the net price of the stored goods, not exceeding, however, a total of 5 % of this net price as liquidated damages (*pauschalierter Schadensersatz*). The Customer may prove that we have suffered no or significantly less damage due to the delayed shipment.
 - 4.8 We are entitled to perform partial deliveries, to the extent such partial deliveries are reasonable for the Customer, and to invoice such partial deliveries separately; any freight costs for all partial deliveries shall not exceed any agreed freight costs. The Customer's right to rescind the Contract as a whole in case of our culpable and undue delay with the remaining partial deliveries, if the partial delivery is of no interest to the Customer, shall remain unaffected.
 - 4.9 Excess or short deliveries in line with the industry standard are allowed and are deemed as agreed upon. The same shall apply in case of early deliveries.
 - 4.10 Events of force majeure entitle us to defer the Delivery by the duration of the impediment caused by the force majeure as well as by an appropriate start-up period. Any other inevitable events we are not at fault for shall be deemed as events of force majeure, in particular measures in terms of monetary policy, trade policy and other sovereign measures, strikes, lock outs, significant interruptions of operations (such as fire, machinery breakage, lack of resources or energy) as well as obstructions of transport routes – in each case which are not only temporary - and which make the Delivery substantially difficult or impossible. Should the duration of events of force majeure or their equivalents exceed three months, we and the Customer shall be entitled to rescind the Contract. We will inform the Customer about the beginning and the end of such events as soon as possible.
 - 4.11 Should the Customer be entitled to claim damages due to delay, damages to be compensated shall be limited to 0.1 % of the agreed net price of the deliveries affected by the delay for each full week of delayed Delivery, not exceeding, however, a total of 5 % of this net price. These limitations shall not apply if the delay is caused by intent or gross negligence.
 - 4.12 Without prejudice to other statutory conditions, the Customer may only rescind the Contract due to our failure to comply with delivery dates, if we are at fault for the failure. In case we have rendered a partial Delivery, the Customer is only entitled to rescind the entire Contract, if the partial Delivery is of no interest to him.
- 5. Prices and Payment**
- 5.1 For Consumers, the following shall apply: Unless otherwise agreed, prices are "ex works" exclusive of freight and shipping costs. Freight and shipping costs will be disclosed separately. Our prices are inclusive of the VAT applicable at the time of invoicing.
 - 5.2 For Entrepreneurs, the following shall apply: Unless otherwise agreed, our prices shall be net prices. Our prices shall be understood EXW (Incoterms 2010) plus the VAT applicable at the time of invoicing.
 - 5.3 Our invoices are immediately due and have to be paid to our head office without deduction.
 - 5.4 In case of export deliveries, any and all taxes, customs duties and other public charges payable abroad or when exporting abroad shall be borne by respectively reimbursed by the Purchaser.
 - 5.5 If the Customer is in default in payment, we are entitled to demand default interest in accordance with the statutory provisions, without prejudice to further claims. If the Customer is an Entrepreneur and is in default in payment, we are entitled to claim default interest at the usual bank rate but at least in the amount of 8% points above the base rate.
 - 5.6 For Entrepreneurs, the following shall apply in addition: In case of intra-community supply into a member state of the European Union other than Germany, the Customer shall provide us with a certification of the entry of the Delivery into the other EU member state complying with the requirements of Sec. 17 a value German Added Tax Ordinance (*Umsatzsteuerdurchführungs-Verordnung*) in its respective valid version and certifying that the Delivery has arrived into such EU member state. Unless otherwise specified by us, the certification shall contain at least the name and address of the Customer, the quantity of the Delivery and its standard commercial description, the location of the EU member state of entry, the date the Delivery was received in the EU member state or, if the Customer transported the Delivery, the date the transportation ended and the date of issue of the certificate. Unless otherwise requested by us, the Customer shall use for the certification the sample provided by us. The Customer shall either sign handwritten the certification or shall provide it, if requested by us, in electronic form from 1 October 2013 on.
- 5.7 For Entrepreneurs, the following shall apply in addition: In the event of default in payment regarding claims arising from a Contract with a Customer, we shall be entitled to make due immediately all claims arising from the relevant Contract or to demand appropriate securities for such claims. In this case we shall also have the right to only execute outstanding Deliveries against advance payments or the provision of an appropriate security.
 - 5.8 For Entrepreneurs, the following shall apply in addition: If a significant decline in the Customer's financial circumstances becomes apparent after the conclusion of the Contract which places one of our claims at risk, in particular in case of suspension of payments, a request to initiate insolvency proceedings regarding the Customer's assets or any bill or cheque protest, we shall also have the rights set forth in Sec. 5.7. Should the Customer fail to provide us with an advance payment or security within a reasonable time set by us, we shall be entitled to revoke the Contract, without prejudice to other rights of rescission.
 - 5.9 For Entrepreneurs, the following shall apply in addition: Prices quoted in the order and in the order confirmation are based on the raw material prices, salaries, taxes, social charges and freight charges applicable upon conclusion of the Contract (hereinafter the "**Cost Factors**"). These Costs Factors have a direct impact on the sales price of our goods. Should Cost Factors increase by more than a total of five percent between conclusion of the Contract and the shipment, we shall be entitled to increase the sales price of our goods accordingly.
 - 5.10 The Customer is entitled to set-off or retention only insofar as its counterclaims are undisputed or if they have been finally adjudicated. Furthermore, should the Customer be Consumer, he/she shall only have a right of retention if his/her claim derives from the same Contractual relationship as our claim and if it is proportionate to our claim.
- 6. Reservation of Title, Trade Mark Rights**
- 6.1 For Consumers, the following shall apply: We reserve title to all delivered goods until their full payment.
 - 6.2 For Entrepreneurs, the following shall apply:
 - 6.2.1 We reserve title to all delivered goods until the satisfaction of all claims accruing under our business relationship with the Customer (the "**Reserved Goods**").
 - 6.2.2 The Customer is only authorized to resell the Reserved Goods in the ordinary course of business. The Customer has not entitlement to any other acts of disposal regarding the Reserved Goods, in particular to pledge or transfer them by way of security.
 - 6.2.3 The Customer is entitled to process the Reserved Goods. Processing is free of charge and will be carried out for us as manufacturer within the meaning of § 950 German Civil Code (*BGB*) without creating any obligation for us. Articles processed shall be considered as Reserved Goods.
 - 6.2.4 If the Reserved Goods are combined or mixed with items that are not our property, we will acquire co-ownership of the new article to an extent corresponding to the relation of the invoice value of the Reserved Goods to the invoice value of the other items. If our ownership right expires because of processing, combination or mixing, the Customer hereby assigns to us, effective immediately, all ownership rights accruing to the Customer in the new article to the extent corresponding to the invoice value of the Reserved Goods and will safeguard the new article for us free of charge. Our co-ownership rights will be considered as Reserved Goods.
 - 6.2.5 The Customer hereby assigns to us, effective immediately, any and all claims that accrue due to the resale of the Reserved Goods. If the Customer sells the Reserved Goods together with other articles which have not been delivered by us, the assignment of the claims in connection with the resale shall be limited to the amount of the resale value of the Reserved Goods. In case of a resale of goods in which we have co-ownership rights, the assignment of the claim shall be limited to the resale value of such co-ownership shares.

- 6.2.6 The Customer is authorized to collect such claims assigned to us which arise in connection with the resale of the Reserved Goods.
- 6.2.7 We have the right to revoke such resale permit pursuant to Sec. 6.2.2 and the collection authorization pursuant to Sec. 6.2.6, if a) the Customer is in default with the payment of claims arising in connection with the business relationship; b) the Customer has resold the Reserved Goods outside of the ordinary course of business; or c) a significant decline in the Customer's financial circumstances becomes apparent after the conclusion of Contract which places one of our claims at risk, in particular in case of suspension of payments, a request to initiate the insolvency proceedings regarding the Customer's assets or any bill or cheque protest.
- 6.2.8 Upon request of the Customer, we shall release our securities if the realizable value of the securities exceeds the claims to be secured by more than 10 %.
- 6.2.9 The Customer must, at its own expense, insure the Reserved Goods against losses caused by fire, water, and burglary and prove this to us upon request.
- 6.2.10 In the event of attachment or any other interventions by third parties regarding the Reserved Goods the Customer must notify us immediately.
- 6.2.11 We are entitled to claim our rights arising from the reservation of title even without rescission of the Contract. Any taking back of goods will always be for safety only; this does not constitute a rescission of the Contract.
- 6.3 We reserve all property, utility model, design patent, patent, trademark, copyright, personal and other industrial property rights in connection with the delivered goods, in particular regarding illustrations, drawings and other documents, designs, design suggestions, templates, working documents, forms, copyrights, know-how, calculations and software, we have provided in physical or electronic form.
- 7. Only for Entrepreneurs: Inspection and Notification Obligation**
- 7.1 The Customer is obligated to duly examine the amount, weight, and packaging of the goods without delay after the handing over of the Delivery and to note any complaint on the delivery note or the bill of lading. Otherwise amount, weight, and packaging are deemed as agreed upon. Without delay after the handing over of the Delivery, the Customer shall have the quality of the goods examined on a random basis and shall open the packaging (cartons, boxes, foils, etc.) for this purpose. This Sec. 7.1 shall only apply to purchase contracts (*Kaufverträge*) and contracts dealing with the supply of movable things to be produced or manufactured (*Werklieferungsverträge*).
- 7.2 We must be notified of apparent defects in writing without undue delay but at the latest five days after the handing over of the Delivery. We must be notified of hidden defects in writing without undue delay but at the latest five days after they have been discovered. Otherwise the goods shall be deemed approved. This Sec. 7.2 shall only apply to purchase contracts (*Kaufverträge*) and contracts dealing with the supply of movable things to be produced or manufactured (*Werklieferungsverträge*).
- 7.3 After the declaration of an agreed acceptance of the Delivery by the Customer, notice of any defects which were detectable at the point in time of the acceptance shall be excluded.
- 7.4 The notice of defects must exactly describe nature and extent of the defect.
- 7.5 Upon request, the Customer must provide us with the rejected goods or samples thereof for examination purposes without undue delay. Such an examination may be carried out by us, our suppliers or any other third party mandated by us for this purpose.
- 8. Defects of Quality**
- 8.1 If a defect of quality exists at the time of passing of risk, we cure the defect by means of remedy or subsequent delivery.
- 8.2 For Entrepreneurs, the following shall apply in addition: Sec. 8.1 shall apply subject to Sec. 7. We are also entitled to chose between remedy and subsequent delivery in case of purchase contracts (*Kaufverträge*) and contracts dealing with the supply of movable things to be produced or manufactured (*Werklieferungsverträge*).
- 8.3 In particular, delivered solar modules are not defective to the extent that the electric output of a solar module lies within the tolerances specified in the sales brochure or on the goods or if it remains at least 5 % below the electric minimum output specified on the sales brochure or on the goods.
- 8.4 Place of performance for the cure shall be our registered office. We are not obligated to reimburse transportation expenses which Customer had to bear as expenses necessary for curing any defect, insofar as the expenses were increased because the goods were subsequently transferred to a location other than the initial place of destination.
- 8.5 If the cure proves unsuccessful, the Customer has the right to chose, in accordance with the statutory requirements, to demand a reduction in the price or to rescind the Contract. Sec. 9 shall apply to any and all claims for damages due to a defect in quality. Any further claims of the Customer shall be excluded.
- 8.6 Any remedy or subsequent delivery carried out by us takes place on a goodwill basis and without recognition of a legal obligation. An acknowledgement leading in a recommencement of the limitation period requires our express declaration to the Customer. Barring an express acknowledgement, no new limitation period will begin to run upon remedy or subsequent delivery.
- 8.7 Should we agree on any quality of the goods we do not automatically assume a guarantee regarding the quality or bear any procurement risk within the meaning of the law.
- 8.8 Warranty claims shall be excluded in case of losses arising after the transfer of risk as a result of incorrect or negligent treatment, excessive strain, unsuitable utilities, natural wear and tear or due to any other external influences which are not within our field of responsibility and which we have not assumed under the Contract (e.g. chemical or electrochemical influences).
- 8.9 For Entrepreneurs, the following shall apply in addition: Any recourse claims of the Customer directed against us pursuant to Sec. 478 BGB shall be excluded to the extent that the Customer has agreed upon any warranty rights which go beyond the statutory provisions.
- 9. Liability**
- 9.1 Claims for damages or reimbursement of expenses of the Customer, regardless of the legal basis, shall be excluded.
- 9.2 However, this exclusion of liability pursuant to Sec. 9.1 above shall not apply:
- in case of a liability pursuant to the German Product Liability Act (*Produkthaftungsgesetz*);
 - in cases of intent or gross negligence;
 - in case of culpably caused injury to life, limb or health;
 - in case of an infringement of material Contractual duties, i.e. such duties whose fulfillment is essential for enabling the due performance of the Contract and on whose observation the Customer generally relies and may rely on. In case we are not liable for intent, gross negligence, injury to life, limb or health or pursuant to the Product Liability Act (*Produkthaftungsgesetz*), our liability due to an infringement of material contractual duties shall be limited to foreseeable, contractually typical damages.
- 9.3 Should our liability be limited or excluded pursuant to the preceding Sections, the limitation shall equally apply to the respective personal liability of employees, vicarious agents and legal representatives.
- 9.4 The foregoing provisions will not imply any shift in the burden of proof to the disadvantage of the Customer.
- 9.5 Sec. 4.11 takes precedence over this Sec. 9 in case of damages caused by delay.
- 10. Prescription**
- 10.1 The limitation period for claims and rights arising from defects in quality or title is one year from the statutory commencement of the limitation period. Notwithstanding, the statutory period of prescription shall apply
- in case of Sec. 438 Subsec. 1 No. 1 a) German Civil Code (*BGB*) (a real right of a third party) and b) (right registered in the land register), Secs. 438 Subsec. 1 No. 2, 634a Subsec. 1 No. 2 German Civil Code (*BGB*) (building; a thing that has been used for a building in accordance with the normal way it is used and has resulted in the defectiveness of the building and/or planning or monitoring services for a building), in case of recourse claims pursuant to Sec. 479 Subsec. 1 German Civil Code (*BGB*) as well as in case of fraudulent intent.
 - and in the event of claims for damages additionally in case of a liability due to intent or gross negligence, injury to life, limb or health, or pursuant to the Product Liability Act (*Produkthaftungsgesetz*).
 - to claims for supplementary performance, claims in case of rescission of the Contract or in case of a reduction in price regarding a sale of consumer goods pursuant to Sec. 475 Subsec. 2 BGB.
- 10.2 For all other claims of the Customer against us, the regular limitation period is reduced to two years from the statutory commencement of the limitation period. This shall not apply to the cases of claims for damages listed in Sec. 10.1 b).
- 11. Technical Information**
- We are not obligated to provide technical assistance or technical information or recommendations. Any advice regarding the application engineering of the goods which we provide verbally, in writing or

through tests is given to the best of our knowledge; nevertheless, they have no binding effect - also in relation to third parties. The Customer shall exclusively bear the risk of application, use, and fitness.

12. Packaging

Reusable packaging material such as euro-pallets, any other containers, etc. remain our property. Should the Customer fail to return these materials to us in a reusable state without undue delay following our request, we are entitled to charge the replacement costs to the Customer and demand immediate payment of such costs.

13. Confidentiality

13.1 The Customer shall treat our documents as well as our business and industrial secrets (hereinafter: "**Information**") as confidential. In particular, the Customer is not entitled to forward any Information to third parties or to make it available to them without our prior written consent. If we have agreed to the subcontracting to third parties, the Customer shall commit the aforementioned third parties to such terms in writing. This confidentiality agreement shall remain in force for a period of ten years after the termination or the performance of the Contract. It does not apply, to the extent that the Information a) was already known to the Customer upon conclusion of the Contract or became known later on and the disclosure was not caused by a violation of a confidentiality obligation or b) was already public knowledge upon conclusion of the Contract or became publicly known later on.

13.2 The use of this Contract for advertising purposes is prohibited without our prior consent.

14. Miscellaneous

14.1 Place of performance for any and all liabilities is our registered office (Dresden, Germany).

14.2 The invalidity of individual provisions of these Delivery Terms or other integral parts of the Contract shall not affect the validity of the remaining provisions.

14.3 For merchants, public legal entities or specials fund under public law the following shall apply in addition: Exclusive place of jurisdiction

shall be Dresden, where our registered office is situated. However, we shall be entitled to file an action against the Customer at the Customer's general place of jurisdiction or any other competent court. The preceding provisions regarding the place of jurisdiction shall also apply to legal proceedings related to bills of exchange or check.

14.4 Any and all Contractual relationships between us and the Customer shall be governed and interpreted in accordance with the laws of the Federal Republic of Germany, excluding the UN Convention on Contracts for the International Sale of Goods (CISG).

15. Only for Consumer: Information provided in case of distance Contracts

- Our company name and complete address as required for a summons: SOLARWATT GmbH, Maria-Reiche-Straße 2a, D-01109 Dresden;
- Authorized representatives: Detlef Neuhaus, Managing Director; Carsten Bovenschen, Managing Director;
- Company register: Commercial register of the local court of Dresden; register number: HRB 31882;
- Essential characteristics of the goods: see our offer description and our order confirmation;
- Conclusion of the Contract: see Sec. 2;
- Reservation to refrain from providing the promised service in case of their non-availability: see Sec. 4.3;
- Total price for the goods are inclusive of the VAT applicable at the time of invoicing: see our order confirmation and Sec. 5.
- Delivery and shipping costs as well as any other eventual taxes and/or costs: see our order confirmation and Sec. 5;
- Details regarding payment and Delivery or performance: see our order confirmation as well as Secs. 4 and 5;
- Existence of a revocation right: see Sec. 2.5;
- Information on terms of warranty: see Secs. 8, 9, 11.