

COMPARISON OF GUARANTEE CONDITIONS OF PV-MODULES



| Criteria | SOLARWATT Vision | Heckert | Trina | IBC Solar | Luxor | Sunpower | |
|---------------------------------------|--|---------------------------|---|--------------------------|---|--|---|
| Type | Glass-Glass | Glass-Foil | Glass-Glass | Glas-Foil | Glass-Glass | Glass-Foil | |
| Performance Guarantee in Years | 30 | 25 | 30 | 25 | Secure Line Glass-Glass: 35 Eco Line Glass-Glass: 30 | Eco Line Glass-Foil: 30 Solo Line Glass-Foil: 25 | |
| Product Guarantee in Years | 30 | 11 not for glass | 10 | 15 | Secure Line Glass-Glass: 35 (plus lamination: 50); Eco Line Glass-Glass: 30 | Eco Line Glass-Foil: 25 Solo Line Glass-Foil: 10 | |
| Performance at the End of Guarantee | 87 % | 80 % | depending on product 83 % - 83,5 % | 80 % | Secure Line Glass-Glass: 88,5% Eco Line Glass-Glass: 87%; | 85 % | depending on product 82,6 - 92 % |
| Worldwide? | yes | yes | DE | EU and Japan | yes, for all modules sold to the end customer from July 19, 2018 | yes, for all modules sold to end customers from July 19, 2018 (Eco Line) or February 6, 2018 (Solo Line) | Belgium, France, Germany, Italy, The Netherlands, UK |
| Coverage of Transport Costs | yes | no | no | no | no | no | yes, up to 250 € for up to 5 PV modules, 50 € for each additional module in the same case of damage |
| Coverage of Installation Costs | | | Yes: 50 € / system, plus 10 € / product | no | no | no | |
| Coverage of Costs for Module exchange | 150 € general + 25 € each Module | limited | limited | | yes | yes | yes |
| Assertion of Claims | 3 months after discovery, concealed warranty at any time until the end of the warranty | Reclamation within 7 days | 2 months after discovery | 3 months after discovery | immediately after discovery | immediately after discovery | immediately after discovery |

In addition, you will receive the SOLARWATT FullCoverage free of charge for the first 5 years and are thus insured against, among other things, theft, weather-related damage and loss of earnings.

SOLARWATT offers the best warranty conditions worldwide for photovoltaic modules.

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| Criteria | SOLARWATT Vision | LG | Hanwah Q-Cells GmbH | Soluxtec | KIOTO Photovoltaics GmbH | AXITEX Energy GmbH & Co. KG | Jinko Solar |
|---------------------------------------|--|---|---|--|--|--|--|
| Type | Glass-Glass | Glass-Foil | Glass-Foil | Glass-Foil | Glass-Glass Glass-Foil | Glass-Glass Glass-Foil | Glass-Foil |
| Performance Guarantee in Years | 30 | 25 | 25 | 25 | 25 | 30 Years (Glass-Glass) 25 Years (Glass-Foil) | 25 Years (single glass poly) 30 Years (dual glass-series) |
| Product Guarantee in Years | 30 | 25 | 12 Years | 20 Years | 12 Years (Power) 10 Years (Project) | 15 Years (Glass-Glass) 15 Years (Glass-Foil) | 144 Months (all except N-type) |
| Performance at the End of Guarantee | 87 % | 90,8 % (NEON R, NEON R Prime) 90,08 % (NEON 2, NEON 2 Black) | 83% | 80,7% | 79,50% | 82,5 % (Glass-Glass) 85 % (Glass-Foil) | 80,7 % (single glass polycrystalline) 83% (dual glass series) |
| Worldwide? | yes | european Economic Area | EU (excluding associated islands or overseas territories), Canada, Norway, Switzerland and Turkey | no, applies to modules purchased by the end customer in Continental Europe | not specified | worldwide except USA | not specified |
| Coverage of Transport Costs | yes | yes | no | yes | not specified | not specified | yes |
| Coverage of Installation Costs | | no | no | 150 € per System plus 25 € per affected product | no | no, end customer is obliged to return exchanged modules on own costs | not specified |
| Coverage of Costs for Module exchange | 150 € general + 25 € per Module | limited | yes | yes | limited | limited | yes |
| Assertion of Claims | 3 months after discovery, concealed warranty at any time until the end of the warranty | 30 days after discovery | 30 days after discovery | within 4 weeks | 6 months after discovery | immediately after discovery | max. 30 days after discovery |

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